



SAGORA COMMUNICATION

TO: Florida Executive Directors

FROM: Christal Hoffman, Vice President of Corporate Operations

SUBJECT: Visitation Protocols for Florida Communities

- We ask that all visitors sign-in at the concierge desk when entering the community.
- Community will provide educational resources on infection control to visitors upon request.
- We ask visitors to refrain from visiting if they have had a fever in the last 24 hours.
- Personal protective equipment is encouraged for anyone that has exhibited symptoms of infection including but not limited to, cough, sore throat, shortness of breath, fever. The community does have PPE available for purchase for visitors.
- Visitors are allowed to visit the community regardless of vaccination status and do not need to provide proof of vaccination or immunization status.
- Visitors may visit at any hours with resident permission. Please refer to the resident handbook for overnight guest stay expectations.
- Residents may choose to have close/personal contact during any visitation.
- Visitors are permitted to be with a resident regardless of infection status with resident consent for the following reasons:
 - End-of-life situations.
 - The resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - The resident is making one or more major medical decisions.
 - A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - A resident who used to talk and interact with others is seldom speaking.
- In the event of any of the above, correct education and PPE will be provided to visitors as needed.
- The Executive Director is responsible for all staff adhering to the Visitation Policy and Procedure.
- Staff will not be allowed to enter the community if:
 - Infected with COVID 19 and do not meet the most recent criteria from the CDC to end isolation.
 - Any person presenting with signs and symptoms or disclosing the presence of respiratory infection, or any symptoms identified by the CDC.